

## ***Patient's Rights and Responsibilities***

You and your family should be as comfortable as possible and know that YOU are our number one priority during your visit to Feagins Medical Group. The following statement of your rights and responsibilities is presented as the policy of Feagins Medical Group but does not presume to be a complete representation of all mutual rights and responsibilities.

### ***YOU HAVE THE RIGHT.***

- To refuse to talk with or see anyone not officially connected with the health center, including visitors or persons officially connected with the health center, but not directly involved in his/her care.
- To receive considerate, respectful care, which recognize your personal dignity at all times and under all circumstances.
- To impartial access to the medical resources of Feagins Medical Group without regard to race, color, national origin, age, sex, handicapping or disabling condition, spiritual or ethical beliefs or source of payment.
- To participate in decisions involving your care. Except in an emergency situation, you shall not be subjected to any procedure without your voluntary, competent and understanding consent or the consent of your legally authorized representative.
- To refuse treatment to the extent permitted by law and to be informed of the consequences of that refusal.
- To information about Advance Directives, such as a Living Will or Durable Power of Attorney for Health Care, that would allow you to make your own health care decisions for the future and to have your chosen representative exercise these rights for you if you are not able to do so.
- To instructional and educational information about your medical treatment in a language and terms that you understand.
- To the confidential treatment of and personal access to your medical records.
- To know who is responsible for providing your direct care and to receive information concerning your continuing health care needs and alternative for meeting those needs.

### ***YOU HAVE THE RESPONSIBILITY:***

- To give your provider and Metro Center Healthcare staff complete and accurate information about your condition and care.
- To follow instructions of your provider and the staff of Feagins Medical Group and to keep appointments relative to your care.
- To make it known whether you clearly understand planned actions and treatment and what is expected of you.
- To report unexpected changes in your condition to your physician or staff of Feagins Medical Group.
- To accept the financial obligations associated with your care.
- To advise your provider or any office staff member of any dissatisfaction you may have regarding your care.
- To be considerate of other patients and of staff members who are caring for you.
- To bring a current copy of any Advance Directive at the time of the first visit to be placed in your medical records.